

**OLD LETTER**

VALLEY PHARMACY  
100 GREEN LANE  
OLYMPIA, WA 00000

11/04/02  
00000000

REFERENCE BILL NO. 4-03393-00-001-33  
CLAIM NO. B395729

DEAR PROVIDER

DEAR WORKER

WASHINGTON STATE INDUSTRIAL INSURANCE IS NOT A "CO-PAY" SYSTEM. PROVIDERS WHO CARE FOR ACCEPTED ON-THE-JOB INJURIES MUST:

- BILL THE DEPARTMENT OF LABOR AND INDUSTRIES THEIR USUAL AND CUSTOMARY FEES
- ACCEPT OUR MAXIMUM ALLOWABLE FEE AS FULL PAYMENT
- REIMBURSE WORKERS IN FULL FOR ANY MONIES PAID BY THEM

IF YOU HAVE QUESTIONS ABOUT THIS, PLEASE CALL OUR OFFICE OF INFORMATION AND ASSISTANCE – 1-800-LISTENS.

SINCERELY,

DEPARTMENT OF LABOR AND INDUSTRIES  
EOB 000